



- g) Staff Classification: Professional:  
 Skilled:  
 Unskilled:
- h) Does the water utility have a specific policy for providing water supply to the urban poor?  
 Yes  No  
 If yes, briefly state the policy:
- i) Management Information System:  Well developed  
 Partly Developed  
 Non-existent
- j) Is there a development plan?  Yes  No  
 If yes, indicate the period covered. Year \_\_\_\_\_ to Year \_\_\_\_\_

**II. WATER SERVICES INFORMATION**

- a) Area covered by service network  
 2000 km<sup>2</sup>  
 2006 km<sup>2</sup>

- b) Number of Connections (please separate by type of connection for the year 2000 and 2006)

Type of Connection:	Total number of connections	House Connections	Public Taps/ Standpipes	Industrial Connection
2000				
2006				

Type of Connection:	Commercial Connections	Bulk Supply connections to residential areas	Fire Hydrants	Other:
2000				
2006				

- c) Proportion of total connections that are metered  
 %
- d) Population served  
 2000  
 2006
- e) Percentage of people dwelling in the jurisdiction of the utility with access to water within a radius of 1km  
 2000 %  
 2006 %

f) Percentage of people dwelling in the jurisdiction of the utility with access to improved sanitation in immediate vicinity

2000        %  
2006        %

g) Estimated total water production:            m<sup>3</sup>/day

h) Proportion of water production from:

Surface Water                    %  
Ground Water                    %  
Other sources                    %

i) Number of treatment plants managed by the utility

j) Total capacity of water production treatment plant(s)            m<sup>3</sup>/day

Proportion of water production receiving full treatment            %  
Proportion of water production receiving chlorination only            %  
Proportion of water production receiving No Treatment            %

### III. FINANCIAL AND ECONOMIC DATA

a) Annual Operations and Maintenance Costs:

2000        US\$  
2006        US\$

b) Annual Billings:

2000        US\$  
2006        US\$

c) Annual Collections:

2000        US\$  
2006        US\$

d) Tariff structure for households and industries:

When were the last 2 increases made (years):            and

Briefly describe current tariff structure:

Households:

Industries:

Others:

e) Total investments in the last 5 years:            US\$

f) Investment in the following fields

Service extension                    %  
 Modernization of distribution network                    %  
 Water production treatment                    %  
 Management system                    %  
 Staff development                    %  
 other:                    %  
Total:                    100 %

g) Estimated unaccounted for water            % of water supplied

h) Estimated non-revenue water            %

- i) Are subsidies provided to install new connections?  Yes  No  
If yes, briefly explain

#### IV. OUTLOOK ABOUT PRIORITIES

- a) Priority needs of water utility for improving its service efficiency:  
1)  
2)  
3)
- b) Cooperation with other water utilities?  Yes  No  
If yes, please name associations:
- c) Key constraints to developing Water Operators Partnership (WOP)  
1)  
2)  
3)
- d) Key recommendations for making WOP effective:  
1)  
2)  
3)
- e) Areas in which capacity building needs strengthening  
1)  
2)  
3)
- f) Constraints experienced in meeting capacity building gaps  
1)  
2)  
3)

This Questionnaire was completed by:

Name:  
Designation:  
Address:  
Tel:  
Fax:  
Email:

Please return the filled Questionnaire by email to [chaudhry@un.org](mailto:chaudhry@un.org) and [pischke@un.org](mailto:pischke@un.org) by the 21 July 2006.