



**Capacity Building Workshop on Partnerships for Improving the Performance of
Water Utilities in the Asia and Pacific Region
25--27 July 2006, Bangkok, Thailand**

Overview

Time	Day 1 (25 July 2006)	Day 2 (26 July 2006)	Day 3 (27 July 2006)
08:30 - 09:00	Registration of Participants		
Start 09:00	Opening Session		
	First Thematic Session: Issues and Challenges in Urban Water Supply	Third Thematic Session: Making Water Utilities Financially Sustainable	Fifth Thematic Session: Launching the Water Operators Partnerships
10:20 – 10:40	Coffee/Tea Break	Coffee/Tea Break	Coffee/Tea Break
10:40	First Thematic Session continues	Third Thematic Session continues	Fifth Thematic Session continues
End 12:30			
12:15 - 13:30	Lunch	Lunch	Lunch
Start 13:45			
	Second Thematic Session: Improving the Performance of Public Water Utilities	Fourth Thematic Session: Strengthening Cooperation Between Regulators and Operators	Fifth Thematic Session continues: Discussion on Elements of the WOPs Framework
End 16:20			
16:20 - 16:40	Coffee/Tea Break	Coffee/Tea Break	Coffee/Tea Break
Start 16:40	Working Groups Session:	Working Groups Session	
	WG 1: Issues and Challenges in Urban Water Supply	WG 2: Improving the Performance of Public Water Utilities	WG 3: Making Water Utilities Financially Sustainable
			WG 4: Strengthening Cooperation Between Regulators and Operators
End 18:00			Closing Session



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Day 1: 25 July 2006 (Tuesday)

08:30--09:00	Registration
	Opening Session
09:00--09:10	Welcome Remarks by Mr Shigeru Mochida, Deputy Executive Secretary, UNESCAP
09:10--09:20	Opening Remarks by UNDESA Mr. Manuel B. Dengo, Chief, Water, Natural Resources and SIDS Branch, UNDESA
	First Thematic Session: Issues and Challenges in Urban Water Supply
	Chair: Manuel B. Dengo, UNDESA
	Rapporteur: Frederik Pischke, UNDESA
09:20--09:40	Managing Public Water Utilities for Efficient Service Delivery (M. Aslam Chaudhry, UNDESA)
09:40--10:00	Tracking the Progress on W&S Goals in the Asia and Pacific Region (Le Huu Ti, UNESCAP)
10:00--10:20	Water for Asian Cities: Issues and Challenges in Urban and Peri-Urban Areas (Andre Dzikus, UN HABITAT)
10:20--10:40	Coffee/Tea Break
10:40--11:00	Planning Framework for Disaster Prevention in Water and Sanitation Services under the Hyogo Framework for Action (Christel Rose, ISDR)
11:00--11:20	Impact of Sustainable Water and Sanitation Services on Poverty Reduction (Sergio Feld, UNDP Regional Center, Bangkok)
11:20--11:40	Providing Sustainable Water Services to Cities: The Chinese Experience (Tian Qi, Ministry of Water Resources)
11:40--12:15	Question and Answer Session
12:15--13:30	Lunch Break
	Second Thematic Session: Improving the Performance of Public Water Utilities
	Chair: David O'Connor, UNDESA
	Rapporteur: Le Huu Ti, UNESCAP
13:30--13:50	Institutional Framework for Improving the Performance of Water Operators (Antonio Miranda)
13:50--14:10	Capacity Building Challenges and Opportunities in Urban Water Management (Kulwant Singh, UN HABITAT)
14:10--14:30	Partnership with the Workers; A Priority for Improving Performance (David Boys)
14:30--14:50	Improving PU Performance in Conflict Affected Areas--JWU Case Study (Nadim Mulhem, GTZ)
14:50--15:10	Water Supply Services, the Poor and PPPs (Batdelger Luuzan, UNDP)
15:10--15:40	Country/Utility Case Studies
	- China (Pan Anjun, Beijing Water Authority)
	- India (N.C. Muniyappa, Bangalore Water Supply and Sewerage Board)

15:40--16:20	Question and Answer Session	
16:20--16:40	Coffee/Tea Break	
16:40--18:00	Working Groups Session	
	Working Group 1: Moderator/ Facilitator: David O'Connor, M. Aslam Chaudhry Issues and Challenges in Urban Water Supply	Working Group 2: Moderator/ Facilitator: Antonio Miranda, Andre Dzikus Improving the Performance of Public Water Utilities



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Day 2: 26 July 2006 (Wednesday)

	Third Thematic Session: Making Water Utilities Financially Sustainable Chair: Manuel B. Dengo, UNDESA Rapporteur: Kulwant Singh, UN HABITAT	
09:00--09:20	Financial Framework for Providing Sustainable Water Services (David O' Connor, UNDESA)	
09:20--09:40	Financing Water for All: Enhancing Access to Finance for Local Governments (Gerard Payen, Member of the "Gurria Task Force" on Water Financing)	
09:40--10:00	Experiences and Lessons Learned in Financing Municipal Water Services (Sven-Erik Skogsfors SIWI)	
10:00--10:20	Financing Mechanisms to Promote Water and Sanitation Sector Reforms (Meera Mehta, Water and Sanitation Programme, World Bank)	
10:20--10:40	Coffee/Tea Break	
10:40--11:00	Innovative Financing Approaches to Water and Sanitation Infrastructure (Niels van Dijk, USAID)	
11:00--11:20	ADB New Financing Instruments for Provision of Water and Sanitation Services (Hubert Jenny, ADB)	
11:20--11:40	Water ODA Policy of JICA and its Implementation in Asia (Mikio Ishiwatari, JICA)	
11:40--12:15	Question and Answer Session	
12:15--13:30	Lunch Break	
	Fourth Thematic Session: Strengthening Cooperation between Regulators and Operators Chair: Manuel B. Dengo, UNDESA Rapporteur: Nadim Mulhem, GTZ	
13:30--13:50	Experiences/Lessons Learned in Connecting Regulators/Operators to the Urban Poor (John Pasch, USAID)	
13:50--14:10	Providing Water and Sanitation Services to Urban Poor in Africa Region (Abdelali Zerouali, African Water Association)	
14:10--14:30	SEAWUN Program and its Impact on Regional Water Utilities (Kumala Siregar, SEAWUN President)	
14:30--14:45	Guidelines for Managing Drinking Water and Waste Water Services (Jean-Luc Redaud, ISO/TC224 Secretariat)	
15:00--15:15	Adaptation of Guidelines for Provision of Water Services: A Japanese Experience (Kenei Ishi, JWWA)	
15:15--15:35	Coffee/Tea Break	
15:35--16:35	Country/Utility Case Studies <ul style="list-style-type: none"> - Singapore (Arasu Sivaraman, Public Utilities Board) - Thailand (K. Prasertsirivatna, Metropolitan Waterworks Authority, Bangkok) - Sri Lanka (S.R.J.R. Senanayake, National Water Supply & Drainage Board, Sri Lanka) - Pakistan (Mazhar Ali Khan, Department of Public Health, Punjab) 	
16:40--18:00	Working Groups Session	
	Working Group 3: Moderator/ Facilitator: Gerard Payen, Sven-Erik Skogsfors Making Water Utilities Financially Sustainable	Working Group 4: Moderator/ Facilitator: Hubert Jenny, Niels van Dijk Strengthening Cooperation Between Regulators and Operators
18:00 – 20:00	Cocktail Reception hosted by UN DESA at Dining Lounge	



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Day 3: 27 July 2006 (Thursday)

	<p>Fifth Thematic Session: Launching of the Water Operators Partnerships Chair: Mr. K.S. Jomo, Assistant-Secretary-General, UNDESA Rapporteur: Mr. Kenzo Hiroki, UNDESA</p>
09:00--09:10	Opening Remarks on WOPs (K.S. Jomo, UN DESA)
09:10--09:25	Overview of the Compendium of Actions (Hashimoto Action Plan) (Kenzo Hiroki, UN DESA)
09:25--09:55	WOPs Operational Mechanism (Antonio Miranda)
09:55--10:10	Role of IWA in Institutionalizing WOPs (Darren Saywell, IWA)
10:10--10:20	Introduction of the CSD Partnerships Database (Manuel B. Dengo, UNDESA)
10:20--10:40	Coffee/Tea Break
10:40--11:40	WOP Experiences In Asia Case Study 1: Malaysia (Mohd Zin Othman, Ranhill Water Services) Case Study 2: Cambodia (Visoth Chea, Phnom Penh Water Supply Authority) Case Study 3: India (Vibhu Nayar, Tamil Nadu Water Supply Programme) Case Study 4: Republic of Korea (Young-June Choi, Office of Waterworks, Seoul Metropolitan Government)
11:40--12:15	Moderated Discussion on WOPs (Moderator: David Boys)
12:15--13:30	Lunch
13:30--15:00	Discussion on Elements of the WOPs Framework (Moderator: Antonio Miranda) <ul style="list-style-type: none"> a) What type of Network would you like for WOPs? b) What can your Utility provide/share? What would your Utility like to gain from others? c) What kind of support should be provided by the UN?
15:00--15:20	Coffee/Tea Break
	Closing Session
15:20--15:50	Reports of Working Groups and Thematic Sessions Session and Working Group Reports by Rapporteurs Session 1: Frederik Pischke, UNDESA Session 2: Le Huu Ti, UNESCAP Session 3: David O'Connor, UNDESA Session 4: Nadim Mulhem, GTZ Session 5: Kenzo Hiroki, UNDESA
15:50--16:20	Final Discussion
16:20--16:30	Next Steps (M. Aslam Chaudhry, UNDESA)
16:30--17:00	Closing Remarks (Manuel B. Dengo, UNDESA)