

Capacity Building Needs of Public Water Utilities in Africa

Working Group 1

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Water Utilities in the Africa Region
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Qs. In my organization the most important issue to address for building capacities is in my view?

- Human Resource Development and Management
- Financing
- Commercial Operations
- Technical and Management Skills
- Governance – external institutional aspects

Recommendations

- Capacity development programs should relate and respond to the specific needs of the utilities
- Capacity building is needed for utilities to mobilize and manage finances more efficiently
- WOP can act as basis for cross fertilization of technical and commercial knowledge

How would use this partnership (WOP)?

Overwhelming support for the WOP partnership, these are the way they will be use it

- Training and capacity development
- Cross fertilization of technical knowledge
- Consultant inputs – download and modify to the local context, Fees to consultant
- Exchange experiences, making use of the international exposure to implement change in their own utilities