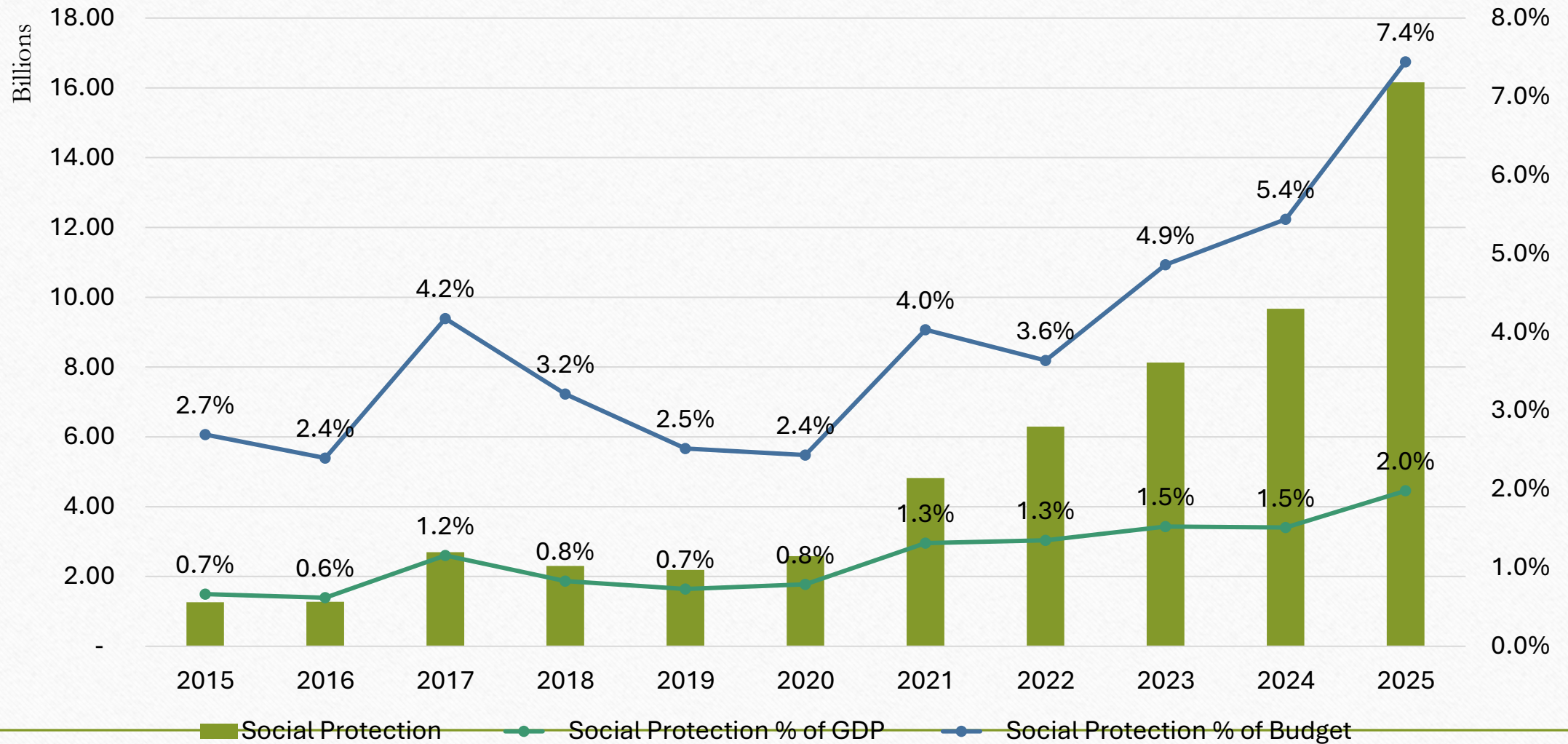# Social Protection in Zambia: Data Challenges and Lessons

by

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10-year Expenditure on Social Protection

Data Challenges in Social Protection

- **High Costs and Timeliness Issues**

  - Limited resources hinder frequent data collection

  - Household Survey Data (LCMS), 2010, 2015 and now *2022*

  - The national census, conducted every 10 years, limits monitoring of interventions (*2010 and then 2022)*

Data Challenges in Social Protection

Fragmented and Incomplete Information Systems

- Multiple siloed MIS systems and manual processes reduce coordination, create significant barriers to information sharing, efficiency, and targeting accuracy.
- ZISPIS is not fully operational, though it has been rolled out to 116 districts

Lack of Systems for Shock and Disaster Response Data

- Absence of effective data collection to identify and support affected populations during emergencies.
- During the drought, the Government had to create a whole new register to incorporate new beneficiaries.

Proposed Solutions

1. Finalise the Integrated Information Management System

MCDSS is building a digital strategy Unified Information Systems framework for Social Protection programmes

2. Strengthen Monitoring and Evaluation

Improve systems to track interventions effectively

OpenIMIS and CoreIMIS are a great solution

3. Enhance coordination mechanisms

Improve collaboration at all institutional levels

4. Continuous capacity building

Train stakeholders in data collection and management.

Thank you