WHAT IS A ‘GOOD PRACTICE’?
A framework to analyse the Quality of Stakeholder Engagement in implementation and follow-up of the 2030 Agenda
Overview

Why

How

What

Next
WHY this Framework?

• Many stakeholder engagement strategies at early stages or superficial
• Many practices strong in some way and weak in others
• Little guidance to analyse systematically, mostly anecdotal evidence

"The overall goal of this publication is to offer a tool for governments, stakeholders and development partners alike, and ideally jointly, to examine the quality of stakeholder engagement practices at different stages of the 2030 Agenda cycle against key principles"
HOW was it developed?

Expert Advisory Group
- ForUM Norway
- DIHR & DIMR
- Social Watch
- Together2030
- Stakeholder Group of Persons with Disabilities
- Argentina
- Denmark

NB: Experts acted in their personal capacity

Testing
- Benin (2)
- Finland
- Jamaica
- Jordan (2)
- Timor Leste
WHAT – the Framework

Principles & Dimensions derived from SDG 16:

1) Non-discrimination
2) Accessibility

3) Access to information
4) Influence in decision-making

5) Transparency
6) Responsiveness

Four levels of intensity: Level 0: Limited / Level 1-2: Increasing / Level 3: Inclusive & collaborative
## Criteria

<table>
<thead>
<tr>
<th><strong>Inclusion</strong></th>
<th><strong>Level 0</strong></th>
<th><strong>Level 1</strong></th>
<th><strong>Level 2</strong></th>
<th><strong>Level 3</strong></th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>1. Non-Discrimination</strong></td>
<td>Implementer of the practice makes no effort to engage a diverse range of actors, especially those who are traditionally left out of decision-making in SDG processes.</td>
<td>Implementer of the practice occasionally engages in decision-making processes with stakeholders from different backgrounds.</td>
<td>Implementer of the practice actively engages in inclusive decision-making processes, ensuring equal representation and participation.</td>
<td>Implementer of the practice leads and facilitates inclusive decision-making processes, with active participation and equal representation.</td>
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| **2. Accessibility** | Accessibility of the practice does not address accessibility issues such as access to buildings, distance to services, language awareness, knowledge, time, or digital barriers. | Accessibility of the practice is identified as a requirement and the implementer of the practice allocates resources to address accessibility requirements. | Accessibility of the practice is designed to ensure the inclusion of all stakeholders, with specific resources allocated to support accessibility. | Accessibility of the practice is designed to ensure the inclusion of all stakeholders, with specific resources allocated to support accessibility. |

| **3. Access to Information (Information about substance)** | Implementer of the practice does not provide official information. No data or information is publicly available. | Implementer of the practice provides information upon request. It may be hard to know where to contact, or data is exclusive. (e.g., mailing list). | Implementer of the practice provides information on a dedicated public channel (e.g., media, website). | Implementer of the practice provides information on a dedicated public channel (e.g., media, website). |

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<th><strong>Participation</strong></th>
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<td><strong>4. Influence in Decision-Making</strong></td>
<td>Implementer of the practice does not involve stakeholders at any point of decision-making process.</td>
<td>Implementer of the practice involves stakeholders occasionally in decision-making processes.</td>
<td>Implementer of the practice involves stakeholders regularly, with active participation and equal representation.</td>
<td>Implementer of the practice leads and facilitates inclusive decision-making processes, with active participation and equal representation.</td>
</tr>
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| **5. Transparency (Information about process)** | Implementer of the practice does not share any public information on the process, including timelines, stakeholders involved, and issues responsible. | Implementer of the practice provides some information on the process publicly on request, but it is difficult to know whom to contact, only some stakeholders are provided full information. | Implementer of the practice provides full information on the process publicly and is being followed. | Implementer of the practice provides full information on the process publicly and is being followed. |

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<th><strong>Accountability</strong></th>
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<td><strong>6. Responsiveness</strong></td>
<td>Implementer of the practice does not offer stakeholders the possibility to provide feedback on how the process reflects the principles of inclusion, participation and accountability.</td>
<td>Implementer of the practice receives feedback on the process.</td>
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**Implemenetation of the practice does all of the following:**
- Has mechanisms that allow for partnership and co-creation with stakeholders in agenda-setting and decision-making processes.
- Explains how inputs that have been received have been used and how improved outcomes.
- Provisions are made when stakeholders are addressed, e.g., differing numbers of inputs, capacity development.

**Implemenetation of the practice does all of the following:**
- Makes information on the process widely available, as stakeholders, parliaments and media are informed.
- Transparency.
- Explains how diverging views/inputs are being dealt with.

**Implemenetation of the practice does all of the following:**
- Provides a robust mechanism to encourage stakeholders to provide feedback and grievance on how the process reflects the principles of inclusion, participation and accountability.
- Reduces weaknesses of the process with relevant stakeholders.
WHAT – the User Guide

Offers detailed **steps and tips** on 3 modalities:

- **Collective analysis**
- **Self-assessment**
- **External analysis**

**Unilateral analysis**

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**Guidance for Covid-19 or similar crises:**

- **Highlight the Need**
- **Consider Options** and
- **Adapt** as needed
NEXT – Using and Learning

• We will translate and improve accessibility
• Do contact us if you need technical support!
• We will document and share experiences

Readers and users are strongly encouraged to share their feedback on and experiences with the framework with us so we can document them on an ongoing basis in a dedicated space on the SDG 16 Hub (www.sdg16hub.org). Please contact us via contact@sdg16hub.org.
THANK YOU!